



**THE INSTITUTION OF ENGINEERS, MALAYSIA**  
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## Talk on "COMMUNICATE FOR POSITIVE CONNECTION"

(Organised by the Sub-Committee on Women Engineers)

**Date** : 22 March 2011 (Tuesday)  
**Time** : 5:30 p.m. to 7:30 p.m. (Refreshment would be served at 5:00 p.m.)  
**Venue** : TUS Lecture Room, 2<sup>nd</sup> Floor, Wisma IEM  
**Speaker** : Ms. Choy Boon Ling

~ **SYNOPSIS** ~

**Introduction**

We communicate with others all the time to get things done, to influence other, to solve problems, to build relationships, to coach, to counsel and to resolve conflicts. Therefore the words we use are very powerful for they can create harmony and connection or anger, submission, guilt and fear. Most of us have old habits (*which we may not like to admit to*) of blame, criticism and tuning off. These habits make it hard for us to connect with others especially in situations where having positive connection is crucial. Therefore it is important for us to have the ability to express ourselves and listen to others in a way where both parties' needs are met and a positive connection is developed. A positive connection will help to build trust and harmony.

**Objective**

At the end of the talk, participants will be able to:-

- Identify the blocks to positive connection
- Describe the principles that supports Positive Communication
- Use the Positive Connection Model

**Content**

- Blocks to Communication
- Principles supporting Positive Connection
- Positive Connection Model

**Benefit**

Participants will start to be aware of communication patterns that cause disconnection and be able to use a model of communication that promotes positive connection with others in both work and personal situations.

~ **BIODATA OF SPEAKERS** ~



**Ms. Choy Boon Ling** is a corporate trainer for the past 17 years specialising in the area of Train-the-Trainer, communication, non violent communication, interpersonal skills, coaching, self development, competency development, assessment and curriculum development.

She holds an MBA from University of South Australia, a Bachelors of Social Science from USM and a Certificate IV in Training and Assessment from South Australia. She has exposure to various learning approaches like Competency Based Training and Education, Neuro Semantics NLP, Accelerated learning, Kinesiology and has incorporated these approaches into helping learners learn in an effective and fun way.

Her passion has always been to train and develop people as she has a firm belief about creating upward spirals in people's lives. In all her endeavors, she also advocates understanding the mind as it's the forerunner for a person to grow intellectually, spiritually and emotionally. This has lead to her foray into Self observation practices. It has helped her to "Show Up "in her own life. Currently she is a Director of Nugget of Wisdom (NOW) Sdn Bhd. She is also the GM of Clove & Clive, a centre dedicated to the mission of conscious living and loving.

**Ir. June Lau Yuk Ma**

**Chairperson Session 2010/2011 - The Sub Committee on Women Engineers**

**Announcement to note:**

1. Talk is **STRICTLY** for IEM members only (walk in).
2. Limited seats available on a 'first come first served basis' (maximum 110 participants).
3. No telephone and/or fax reservation will be entertained.
4. Latecomers will not be allowed entrance, if the lecture hall is full.
5. Please bring along this flyer for confirmation of attendance (CPD purpose).

For IEM members, membership card **MUST** be presented for identification purpose. Members who fail to show their membership card will be charged a fee of RM20.00.

**FUNDS FOR IEM NEW BUILDING**

**Kindly be informed that IEM will be charging participants RM10.00 administrative fee to evening talks organised by IEM. The fee would be used for overhead costs, building maintenance expenses as well as to support the purchase of the new building. Students are however exempted. Your understanding is greatly appreciated.**

**[ CPD HOURS CONFIRMATION ]**

Name of Members : ..... M'ship No. : .....

Signature : ..... Date : .....