

Organised by:
Highway & Transportation Engineering Technical Division (HTETD)
In Collaboration with: ICE Malaysia

Physical Half-Day Masterclass: Mediation as an Alternative Dispute Resolution Tool in Construction – Interactive Workshop

BEM APPROVED CPD: 3 Hours REF NO.: IEM26/HQ/290/W

Date : 5 August 2026 (Wednesday)
Time : 2.00 pm - 6.00 pm
Venue : Chakri Palace, Roof Top
Sri Hartamas
Speakers : Professor Eur Ing Dr Phebe Mann &
Sr. Yow Kah Lun

Closing Date: 29 July 2026

REGISTRATION FEE'S (inclusive SST)

IEM Members	RM 60.00
Non-IEM Members	RM 60.00

Register online at www.myiem.org.my

SYNOPSIS

Disputes are a common feature of engineering and construction projects, often arising from contractual interpretation, variations, delays, extension of time (EOT) claims, payment issues, design changes, quality concerns, and differing stakeholder expectations. Effective dispute resolution is essential to minimise project delays, control costs, preserve professional relationships, and achieve successful project outcomes.

This interactive masterclass introduces mediation as an Alternative Dispute Resolution (ADR) mechanism within the context of engineering and construction projects. Participants will gain an understanding of the principles of mediation, its role alongside adjudication, arbitration, and litigation, and the circumstances in which mediation can provide an effective and commercially viable solution.

Through case studies, facilitated discussions, and practical workshop exercises, participants will develop communication, negotiation, and conflict management skills while exploring how mediation can be applied to resolve engineering and construction disputes efficiently and collaboratively.

PROGRAMME

TIME	PROGRAMME
14:00 – 14:30	Registration
14:30 - 14:35	Introduction
14:35 – 15:00	Joint Presentation – Prof. Dr Phebe Mann & Sr. Yow
15:00 – 16:00	Role Play Activities / Breakout Sessions
16:00 – 16:30	Feedback from Role Play / Plenary
16:00 – 16:30	Feedback from Role Play / Plenary
16:30 – 17:00	Tea Break
17:00 – 17:45	Panel Discussion
17:45 – 18:00	Q&A
17:45 – 18:00	onwards Dinner and Networking



Speaker Profile



*Professor Eur Ing Dr
Phebe Mann
Deputy Chair of ICE Council
Visiting Professor,
Loughborough University*

Professor Eur Ing Dr Phebe Mann is Deputy Chair of Council (Institution of Civil Engineers (ICE), the first woman engineer of ethnic origin appointed to sit at the Upper Tribunal Administrative Appeals Chamber, Transport Jurisdiction, General Regulatory Chamber, Transport, Information Rights, and Estate Agent Jurisdictions, Tax Chamber and Agricultural Land Tribunal (Wales). Phebe is a Visiting Professor in Construction Law, Management and Engineering at Loughborough University, an Accredited Civil & Commercial Mediator, a Fellow of the Chartered Institute of Arbitrators and the Royal Institution of Chartered Surveyors. Phebe was a former Chair of the Institution of Civil Engineers, London. She had been the first female Chair of the Chartered Institute of Building Leicester Centre.



Sr. Yow Kah Lun
*Chief Executive Officer
Plus Three Consultants*

Sr. Yow Kah Lun is a Chartered Quantity Surveyor with over 20 years of experience in the building and infrastructure sectors across Southeast Asia and the Middle East. He holds an MSc in Construction Contract Management and is the Chief Executive Officer of Plus Three Consultants, leading the firm's growth across Asia. He is a Fellow of the Royal Institution of Chartered Surveyors (FRICS), a Member of the Royal Institution of Surveyors Malaysia (MRISM), a Member of the Chartered Institute of Arbitrators (MCI Arb) and a member of the Society of Construction Law (SCL) Malaysia. Kah Lun specialises in dispute resolution, contract administration and claims management. He has served as a Quantum Expert in court proceedings and provided expert support in litigation, arbitration and CIPAA adjudication. An RICS Accredited Mediator, he is empanelled as an Expert and Mediator with the Borneo International Centre for Arbitration and Mediation (BICAM), and serves on the panels of the Asian International Arbitration Centre (AIAC) and the Korean Commercial Arbitration Board (KCAB) International. He is also an active regional speaker on construction claims.

REGISTRATION FORM

HALF-DAY MASTERCLASS:
MEDIATION AS AN ALTERNATIVE DISPUTE RESOLUTION TOOL IN CONSTRUCTION –
INTERACTIVE WORKSHOP

5 AUGUST 2026, WEDNESDAY
CLOSING DATE: 29 JULY 2026

Email: [suriani@iem.org my](mailto:suriani@iem.org.my)

REGISTRATION FEE'S (inclusive SST)

IEM Corporate Members	RM 60.00
Non-IEM Members (Non of the Above)	RM 60.00

NAME	MEMBERSHIP NO. / GRADE	FEES (RM)
Total Amount Payable :		

PAYMENT DETAILS :

Cash RM_____

Cheque no._____for the amount of RM_____(non-refundable) .

FULL PAYMENT must be settled before commencement of the course, otherwise participants will not be allowed to enter the hall. If a place is reserved and the intended participant fails to attend the course, the fee is to be settled in full. If the participant failed to attend the course, the fee paid is non refundable. The Registration Fee includes lecture notes, refreshment and lunch.

For **ONLINE REGISTRATIONS**, please note that payment **MUST** be made **BEFORE the closing date**. If payment is not received within the stipulated time, the registration fee will be reverted to the normal registration fee.

Contact Person: _____ Designation: _____

Name of Organization: _____

Address : _____

Telephone No. : _____(O) _____(Fax No.)

_____ (H) _____(HP)

Email : _____

Signature & Stamp

Date