



The Institution of Engineers, Malaysia

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NEW HEALTHCARE SUPPORT SERVICES STANDARD FOR BETTER ASSET MANAGEMENT IN HEALTHCARE FACILITIES (Organised By Building Services Technical Division, IEM)

Date : 10 January 2013 (Thursday)
Time : 5.30pm to 7.00pm (Refreshment will be served at 5.00pm)
Venue : C&S Lecture Room, 2nd Floor, Wisma IEM, Petaling Jaya, Selangor
Speaker : Ir. Al-Khairi Bin Mohd Daud

BEM Approved
CPD Hours : 2
Ref No: IEM12/HQ/338/T

Synopsis:

Hospital Support Services (HSS) plays an important role to ensure patient safety when delivering the service. Many organizations including the government establishments have outsourced the services so that the hospital can focus their activities to clinical services.

During Hospital MSQH accreditation surveys, it was observed that many outsourced services are not fully integrated with hospital quality and safety program and infrastructure. Compliance to the standard for Environmental and Safety Services and Facility and Biomedical Management and Safety has always become a challenge to hospital. This issue is more prevalent in government hospitals where the five hospital support services have been outsourced under the Concession Agreements fifteen years ago

The speaker shall share his experience on the basis of formulating the technical requirement and performance indicators (TRPI) for healthcare support services for the government hospital.

The new contractual performance requirement complies with MSQH standards as well as Asset Management Standard according to PAS55:2008 guidelines. PAS55:2008 is being used as the reference in formulating ISO55000 specifically for effective Asset Management

With the alignment of the terms in the contract clauses, it is hoped that the support services companies shall embrace the quality culture focusing on patient safety as the main focus when delivering the services. The performance measurement will be based on the outcome and not the activities performed.

The methodology and framework can be used as reference for drafting similar contracts for other healthcare institution.

Presenter:

Ir. Al-Khairi has 20 years of experience in research, cement, oil and gas, petrochemical, oleo chemicals industries and health care facilities. He has gained various experiences in design, construction, testing and commissioning, operate and maintain facilities and plants from various multinational companies both abroad and locally. He has served in various roles as engineers and manager to the plant and facilities.

With such a diverse industrial background, Ir. Al-Khairi has formed Faqeh Management, an asset and reliability company to improve the equipment reliability and maintenance standard in the industry. The main function of the company is to provide training and consultancy work for the industry. Among the industry that he has provided services are hospital and health care, airports, facilities management organization, printing and palm oil mills.

Currently Ir. Al-Khairi is the Advisor of the Oil, Gas and Mining Technical Division and a member of Building Services for the Institution of Engineers Malaysia (IEM). He is a principle interviewer to qualifying engineers for professional interviews as well as a committee member for engineer's log book to ensure mechanical engineers registered with IEM has the correct training to qualify as professional engineers. Ir. Al-Khairi has written articles and delivered numerous talks on maintenance and reliability to IEM fraternity in Maintenance, Healthcare and Green Technology Seminar. Ir. Al-Khairi is also an associate member of Institute of Asset Management UK, Biomedical Engineering Society of Malaysia and Malaysian Society for Quality in Health (MSQH). He is a surveyor for MSQH checking on the facilities design and maintenance as well as safety and environment aspects of hospitals in Malaysia.

Ir. Al-Khairi is a Registered Electrical Energy Manager and has been appointed as the country expert and certified trainer to promote Energy Management Gold Standard under the Asean Energy Management Accreditation Scheme (AEMAS) for the country supporting Greentech Malaysia. To support the energy management practice, Ir Al-Khairi is a member of Malaysian Energy Professional Association (MEPA). He is a part of committee member to develop IEM position paper for alternative energy with all the country experts in the energy production field. Ir Al-Khairi is keen to impart his knowledge to the regions. He is also passionate on energy efficiency and management practice.

On softer notes Ir. Al-Khairi is passionate in alternative medicines practices. He is a Reiki Master, Feng Shui trained, Quantum Touch, Silva Mind Method and EFT practitioner. He also practices Qigong and Aikido to ensure a balance wealth and health.

Ir. Lim Chean Fung
Chairman, Building Services Technical Division, IEM

Announcement to note:

1. Talk is **STRICTLY** for IEM members only (walk- in)
2. Limited seats available on a "first come first served" basis. (maximum 110 participants)
3. No telephone and/or fax reservation will be entertained.
4. Latecomers will not be allowed entrance, if the lecture hall is full.
5. IEM members are required to produce your **membership cards** for confirmation of attendance (CPD purpose).

For IEM members, membership cards MUST be presented for identification purpose. Members who fail to show their membership card will be charged a fee of RM20.00.

FUNDS FOR IEM NEW BUILDING

Kindly be informed that IEM will be charging participants RM10.00 administrative fee for evening talks organised by IEM. The fee would be used for overhead costs, building maintenance expenses as well as to support the purchase of the new building. Students are however exempted. Your understanding is greatly appreciated.

CPD HOURS CONFIRMATION

Name of Member :----- M' ship No.:-----

Signature :----- Date :-----