

Customer Relations  
 CIMB Bank Card Centre  
 Level 2, Menara SBB  
 83 Medan Setia 1, Plaza Damansara,  
 Bukit Damansara, 50490 Kuala Lumpur  
 Tel : 03-6204 7788 Fax: 03-2381 7198

**Customer Request Form**

Date : .....

Principal Cardmember's Name : .....

Principal I/C No : ..... (New) .....(Old)

\*1. [ ] To increase credit card limit permanently, from RM ..... to RM .....

**\* Documents required :**  
 My total monthly installments with non-bank institutions (if any) RM \_\_\_\_\_  
 Employed : Latest Salary slips / EA form / EPF Statement / Form BE & Tax receipt  
 Self Employed : Latest Form B & Tax receipt or  
                   Latest 3 months company bank statements (at least 20% shareholding)

2. [ ] To reduce credit card limit permanently, from RM ..... to RM .....

3. [ ] To update my oversea trip.  
 Country : ..... Duration (DDMMYY): .....  
 1) ..... 1) .....  
 2) ..... 2) .....  
 3) ..... 3) .....

4. [ ] To request for ATM pin for my credit card ending No : ..... (last 4 digits)

5. [ ] To replace credit card ending no: ..... (last 4 digits) due to :  
 Damaged / Broken  Chip Error  Lost  Stolen

**Collection Branch at** .....

**Note :** 1. Replaced due to damage/broken/chip error : Destroy magnetic strip and Chip immediately  
 2. Replaced due to stolen/lost : To provide police report  
 3. Replacement Fee : RM 10

6.[ ] Others .....  
 .....  
 .....

Principal Cardmember's Signature

Handphone Number : ..... Email Address : .....